



Powerware® Multi-Vendor Services

One source for ALL of your power protection service needs

The most valuable power protection you can find is at Powerware Global Services. Powerware Multi-Vendor Services (MVS) provides service for a vast array of critical power equipment, regardless of manufacturer. Just because you're using power protection equipment from different companies doesn't mean you need to manage business relationships with all of them. With Powerware MVS you can simplify your service needs with one contract and a single point of contact.

Our complete line of services includes:

- ▶ A wide variety of maintenance contracts customized to meet your needs
- ▶ Remote monitoring services to support maximum uptime
- ▶ Battery maintenance and update programs to ensure optimal backup time
- ▶ Service training classes for your employees
- ▶ kVA upgrades and UPS enhancements on existing equipment
- ▶ Spare parts kits

Powerware's experienced technicians will maximize the uptime of ALL your equipment, giving you the confidence of a job done right and on time. Enjoy the ease of scheduling service with one company, Powerware! Powerware MVS features include:

- ▶ 7 x 24, 365 days a year support for all of your service needs
- ▶ Strategic partnerships
- ▶ Single point of contact
- ▶ Qualified, trained service technicians
- ▶ Service offices nationwide

Take advantage of MVS from Powerware Global Services, the leader in quality service.

One contract, one contact, from Powerware. Dedicated to consistently delivering outstanding service through customer-focused operational excellence.

Powerware Global Services delivers on-site support from a base of more than 175 engineers in North America and 950 certified international service providers. These engineers support all brands manufactured by Powerware, including Exide Electronics, International Power Machine (IPM), Deltec, DataTrax, and LorTec. Services are also available for critical power equipment from a variety of other manufacturers. Please contact your local service sales manager or Powerware for more information. Watch for new features and products to be announced in the coming months.

Specifications subject to change without notice.

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